

Youth Programs Behavior Policy

Welcome

Welcome to Family Wellness Youth Programs! We are committed to providing a safe and enjoyable experience for all participants. To ensure a positive environment, we have established the following behavior expectations and guidelines. Please review and discuss the expectations and guidelines below with your child before the youth programming session begins.

Camper Expectations

Respectful Behavior: Campers are expected to treat fellow campers, staff, Family Wellness members/guests, and property with respect at all times. This includes using kind language, listening to others, and following instructions from staff.

Safety First: Campers must follow all safety rules and procedures to ensure their own safety and the safety of others.

Appropriate Use of Materials: Campers are expected to use equipment and supplies responsibly and with care.

Definition of Major Behavior

Major behavior refers to actions that significantly disrupt the safety, well-being, or positive environment of our program. These behaviors are taken seriously and may result in immediate intervention through the three-strike policy. Examples of major behavior include, but are not limited to:

- **Physical aggression** (e.g., hitting, biting, kicking, fighting)
- **Sexual contact or inappropriate touching**
- **Bullying** (repeated, targeted behavior intended to intimidate, harm, or exclude another participant)
- **Harassment** (verbal, physical, or emotional mistreatment of others, including threats or intimidation)
- **Destruction or theft of property**
- **Defiance or refusal to follow staff instructions in a way that compromises safety**
- **Inappropriate language or gestures that are vulgar, threatening, or discriminatory**

These behaviors go beyond minor misbehavior and will result in a formal response to maintain a safe, respectful environment for all.

Three-Strike Policy

To manage behavior that does not meet our expectations, we use a three-strike policy for addressing major behavioral concerns:

Strike One: The child will receive a verbal warning and a reminder of expected behavior. Parents will be informed at the end of the day.

Strike Two: The child will meet with camp staff to discuss the behavior and develop a plan for improvement. This conversation will focus on which expectations were not followed and strategies to improve behavior. Parents will be notified.

Strike Three: If the behavior continues, the child will be removed from the program for the remainder of the day. Parents will be contacted to pick up their child immediately.

The child may return to camp the following day. However, if a child receives three strikes on two separate occasions within one camp session, they will be removed from the remainder of the camp session.

At that point, the Camp Coordinator will contact the family to discuss future enrollment. Permanent removal from future programs may be enacted based on the severity or frequency of behaviors.

While this policy is intended to provide structure and clarity, behavioral consequences and decisions regarding removal are ultimately at the discretion of the Camp Coordinator.

Refunds

No refunds or credits will be issued for days missed due to behavior-related absences from youth programs. If a child is removed from a future session that has not yet started, the family will not be billed for that session; however, the deposit will be retained.